

# TG-P Cellular Communicator

## Quick Install Guide


### Box Contents

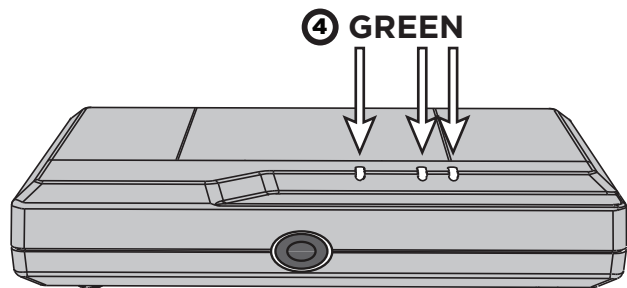
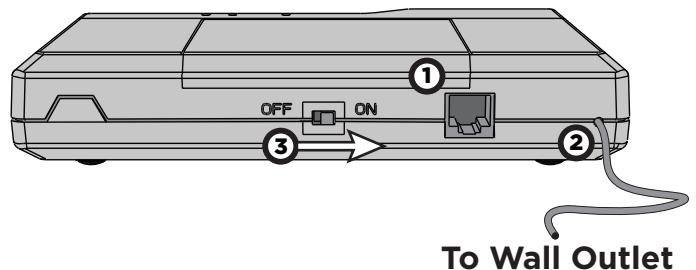
1. TG-P Cellular Communicator
2. Vertical stand for saving desktop space
3. Battery (already installed)
4. This Quick Install Guide

### Installation Requirements

1. A medical alert monitoring device
2. One (1) standard telephone cord  
(Supplied with the medical alert monitoring device)
3. An available power outlet

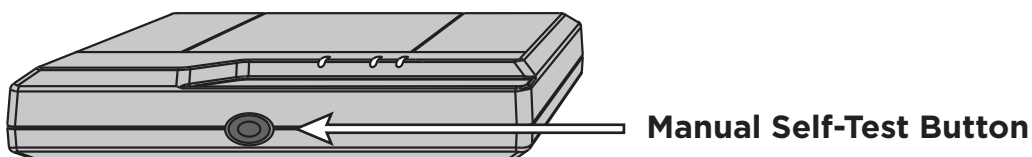
### Installation Steps

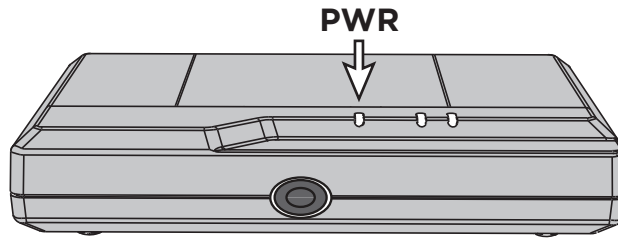
1. Connect the "LINE" or "TELE" telephone cord from the medical alert monitoring device to the phone jack on the TG-P.
2. Plug the TG-P into a power outlet.
3. Slide the power switch on the TG-P to the ON position.
-  Wait approximately two (2) minutes. The LEDs will flicker during this time.
4. If all LEDs are GREEN the installation was successful.  
(If not, see Troubleshooting on back)
5. Test your medical alert monitoring device.



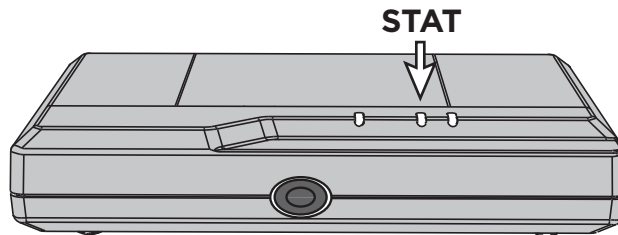
### Manual Self Testing

You can press the self-test button on the front of the TG-P at any time to perform a self-test of the cellular connection.





Troubleshooting the PWR (Power) LED	
Behavior	Resolution
Unlit (Dark)	Ensure the TG-P's power switch is in the ON position and the unit is plugged into the wall outlet.
Flashing Red	The TG-P is running on battery power. Ensure the unit is plugged into a wall outlet.
Flashing Green then Yellow	The battery needs to be replaced. Contact your service provider for a replacement.
Solid Red or Solid Yellow	Contact your service provider.



Troubleshooting the STAT (Status) LED	
Behavior	Resolution
Solid Yellow	The cellular signal is below recommended levels. Relocate the TG-P to another location and press the self-test button on the front of the TG-P to verify communications.
Solid Red	No cellular signal detected. Relocate the TG-P to another location and press the self-test button on the front of the TG-P to verify communications.
Flashing Red	Contact your service provider because there is a problem with your account.
Flashing Yellow	There was a problem communicating with your monitoring center. Press the self-test button on the front of the unit to verify communications.
Flashing Green	A communications test is in process. This test will take approximately two minutes. Your system can still be used while this is taking place.