

ALARM LOCK

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Note: Technical Service is for security professionals only

ALARM LOCK Tech Support



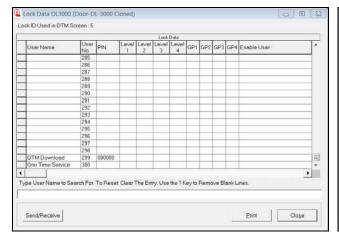


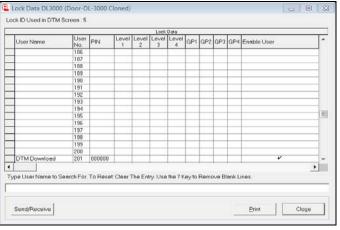
Date: Thursday, October 09, 2014

Subject: "DTM Download" User Code is out of place in DL-Windows

Models: DL-Windows 4.1.96

When cloning a DL2800 Lock Profile in DL-Windows v4.1.96, you are limited to only two Lock Types (**DL2800** and **DL3000**). If a DL3000 Lock Profile is created by cloning an existing DL2800 Lock Profile, the **DTM Download** code (User 299) is disabled and also duplicated as User 201.





This issue has since been fixed in DL-Windows 5. The full download of the latest DL-Windows version software (V5.1.1) is available at http://tech.napcosecurity.com (the direct web page is: http://tech.napcosecurity.com/index.php/techlibrary/docdetails/brand_id/2/doc_id/1801).